

TOP SECRET//COMINT//NOFORIN

CENTRAL SECURITY SERVICE
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4 February 2010

This should be

MEMORANDUM FOR THE ASSISTANT TO THE SECRETARY OF DEFENSE (INTELLIGENCE OVERSIGHT)

SUBJECT: (U//FOUO) Required Actions for the CY 2010 Intelligence Oversight Report to Congress - INFORMATION MEMORANDUM

(U//FOUO) In accordance with your memorandum of 17 November 2010, the enclosed consolidation of the National Security Agency's Quarterly Reports to the President's Intelligence Oversight Board for ealendar year 2010 is provided to assist the Secretary of Defense in preparation of his Annual Report to Congress.

GEORGE ELLARD
Inspector General

Encl: Annual Report

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Approved for Release by NSA on 12-19-2014, FOIA Case # 70809 (Litigation)

(U) National Security Agency/Central Security Service Annual Intelligence Oversight Report

- I. (U) Intelligence, Counterintelligence, and Intelligence-Related Activities that Violated Law, Regulation, or Policy and Were Substantiated during the Year, as Well as Actions Taken as a Result of the Violations
- A. (U) Intelligence Activities under Executive Order (E.O.) 12333 Authority
- (U) Unintentional Collection against U.S. Persons (USPs) or Foreign Persons in the United States

(U//FOUO) During calendar year 2010 (CY2010). National Sec	curity Agency/Central Security
Service (NSA/CSS) analysts on occasions inadvertently farg	geted or collected
communications to, from, or about USPs while pursuing foreign	intelligence tasking. All
intercepts and reports have been deleted or destroyed as required	by United States Signals
Intelligence (SIGINT) Directive (USSID) SP0018.	∱(b)(3)-P.L. 86-36

1. (U) Targeting

(U//FOUO) During CY2010, procedural and human errors contributed to violations wherein NSA/CSS analysts targeted communications to, from, or about USPs or foreign persons in the United (b)(3)-P.L. 8€19€es.

a. (U//FOUO) On _____ of ___ occasions during CY2010. NSA/CSS analysts tasked selectors associated with USPs.

b. (U//FOUO) On ____of ___occasions during CY2010. selectors for valid foreign intelligence targets were not detasked while the targets were in the United States.

	No. of Occasions	No. of Selectors Affected
Failure to review content of traffic the United States)	
Failure to verify foreignness* of the selector	į.	
Human error – Analyst neglected to detask selectors	**************************************	
Failure by analyst(s) to share the United		
Customer failed to notify NSA/CSS the United States		
Selector was overlooked		
Failure to understand procedures		

(U//FOUO) * For purposes of this report, "foreignness" refers to a target's status with respect to being located outside the United States.

Derived From: NSA/CSSM 1-52 Dated: 20070108 Declassify On: 20321123

b)(3)-P.L. 86-36	(U// FOUO) Table 2: E.O. 12333 – Database Query Violations, CY2010
a. (S//REL TO USA, FVEY) During CY2010. NSA/CSS analysts on occasions performed overly broad or poorly	No. of No. of Selectors Occasions Affected
constructed database queries that potentially targeted USPs. For example, queries used	Failure to verify foreignness of the selector
which	Failure to understand proper procedures Failure by analyst to suspend the
produced imprecise results.	query the United States
b. (U//FOUO) On of cocasions. other errors contributed to violations. On	Analyst included in query dates during which target was known to be in the United States
of these occasions. NSA/CSS analysts used selectors associated with USPs. On	Analyst operating under erroneous / guidance or information Failure by analyst(s) to share
of occasions, NSA/CSS analysts used selectors associated with valid foreign	the United States
targets located in the United States.	Human error (analyst cut and
c. (U//FOUO) Note: Although the number of times an error occurred is noted, the number of times an analyst submitted a spe known.	
3. (U) Detasking Delays	
(U/ /FOUO) On occasions during CY valid foreign targets in the United States were	Y2010. USP selectors or selector s associated with
	(b)(3)-P.L. 86-36
(U//F OUO) Table 3: E.O. 12333 – Detasking De	elays, CY2010
No. of No. of	
Occasions Selectors Failure to implement detask order	
Selector overlooked on a list of selectors to be detasked	
	U// FoUo)

B. (U) Dissemination of U.S	analyst failed to mark the collection properly 3. Identities	(b)(1)	1 26 26
(S//SI//REL TO USA, FVEY) CY2010. In those reports. SIGI USPs or entities on occa SIGINT products were found to analysts le products without authorization.	NSA/CSS issued SIGINT product reports while pursuing foreign intelligence tast be improper, and the reports were canceled earned of the USPs, U.S. organizations, or U. All data in the canceled reports was deleted be reissued with proper minimization.	eports during on about king. A total of as NSA/CSS	in
C. (U) The Foreign Intelligence Surveillance	(TS//SI//NF) Table 4: NSA/CSS Title FISA \	/iolations, CY2016 No. of Occasions	No. of Selectors
Act (FISA) 1. (U) NSA/CSS Title I FISA	Selector in use by an unauthorized target	an management	Affected (b)(1) (b)(3)-P.L.
(U//FOUO) During CY2010. NSA/CSS incurred violations related to Foreign Intelligence Surveillance	Selector was misused		
Court /(FISC)-authorized targets.	Human error – Selector contained a typographical error		
3)-P.L. 86-36	Target erroneously believed to belong to an entity authorized under a valid FISC Order		
	FISC Order was misunderstood		TOUGH TO
<u>`</u>	ed because an NSA FISC Order, which was	renewed	(TS//8H/NF) (b)(1) (b)(3)-P.L.
· ·	only about which members were assed to could be tasked. The previous order allowed		
associated with		e tasked and	

(U) Detasking Delays
(U// FOUO) During CY2010. violations wherein the FISC-authorized target selectors were not detasked as required were discovered.
(U//F OUO) Table 5: NSA/CSS Title I FISA Violations – Detasking Delays, CY2010
(b)(3)-P.L. 86-36 No. of Selectors Occasions Affected
Miscommunication resulting in a failure to detask selector
Analysts discovered targeted individuals
Selectors were not fully detasked
Human error – Analyst neglected to detask selector
Additional selector was overlooked
Analyst misunderstood detask requirements/procedures
Selectors previously authorized had not been detasked prior to start of new FISC Order
(U/ /FeUo)
(U//FOUO) * The FISC directed that selectors for this target be verified every six months. (U//FOUO) **Applies to all selectors. (b)(3)-P.L. 86-36 2. (TS//SI//NF) Business Records (BR) Order
(TS//SI//NF) During CY2010, there was one violation of the BR FISC Order, NSA/CSS discovered that BR metadata for a U.S. telephone identifier was queried on 9 March 2010 after authorization to target had expired on 7 March 2010. The incident occurred because the identifier was mislabeled authorized until 23 March 2010. In June 2010, NSA/CSS implemented a new program to revalidate automatically an identifier's authorization status.
3. (U) FISA Amendments Act (FAA)
(U) Section 702
(U//FOUO) During CY2010. NSA/CSS analysts on occasions incurred violations of FAA \$702 authority: targeting incidents. non-compliant database queries: detasking delays. and tasking errors. (b)(3)-P.L. 86-36

en e	No. of
	No. of Selectors Occasions Affected
the United States was not reviewed, or information was overlooked	Apr. salar
nalyst misunderstood detask requirements/procedures	7
elector was tasked using outdated foreignness	
elector was not detasked because of a software problem	
elector was detasked late becausethe United States	
itizenship was not reviewed (target was a U.S. citizen)	
ailure by analyst to detask selector the United States by the target	
elector was tasked before approval	
correct selector was tasked - Insufficient research was conducted on selector	
ailure to verify foreignness of the selector	
ustomer falled to notify NSA/CSS the United States	
	(U// FOUO)

	N Occasi		No. of Selectors Affected	
USP selector used in query against FAA §702-authorized collection — Analyst was unaware of the prohibition to exclude §702 data, or selector entered in error	- or	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	(b)(3)-P.L.	86-36
Analyst included in query dates during which target was known to be in the United States	, ·			
Unauthorized selector used to query in FAA §702 raw database — Analyst failed to verify foreignness				
Analyst failed the United States by the target]	\	5
Failure to understand proper procedures – Analyst queried on U.Sbased selector because it was an FAA §702-approved target	s	-		
Failure to understand proper procedures – Analyst did not understand that the presence in the U.S. afforded the valid foreign intelligence target protected status				
Analyst failed to note that selector had been detasked due to the target's presence in the U.S.				
A mary of paried to more that delected mad been detected and to the talget's predence in the o.o.				
c. (U) Detasking Delays	2-approve		J/ IFOUO)	
c. (U) Detasking Delays (U/ /FOUO) During CY2010, there were detasking delays wherein FAA §702 selectors were not detasked as required.	2-approved		J/ /FOUO)	_
c. (U) Detasking Delays (U/ /FOUO) During CY2010, there were detasking delays wherein FAA §702 selectors were not detasked as required. (U/ /FOUO) Table 8: NSA/CSS FAA §702 – Detasking Delays, CY2010		d No Selecto Past	J/ /FOUO) o. of Days or Tasked Required task Date	
c. (U) Detasking Delays (U/ /FOUO) During CY2010, there were delasking delays wherein FAA §702 selectors were not detasked as required. (U/ /FOUO) Table 8: NSA/CSS FAA §702 – Detasking Delays, CY2010	No. of	d No Selecto Past De	o. of Days or Tasked Required	
c. (U) Detasking Delays (U//FOUO) During CY2010, there were detasking delays wherein FAA §702 selectors were not detasked as required. (U//FOUO) Table 8: NSA/CSS FAA §702 – Detasking Delays, CY2010 No. of Se	No. of	d No Selecto Past De	o. of Days or Tasked Required task Date	₹6-30
c. (U) Detasking Delays (U//FOUO) During CY2010, there were delays wherein FAA §702 selectors were not detasked as required. (U//FOUO) Table 8: NSA/CSS FAA §702 – Detasking Delays, CY2010 No. of Se Occasions A	No. of	d No Selecto Past De	o. of Days or Tasked Required task Date	- 3 6-3₁
c. (U) Detasking Delays (U//FOUO) During CY2010, there were detasking delays wherein FAA \$702 selectors were not detasked as required. (U//FOUO) Table 8: NSA/CSS FAA §702 – Detasking Delays, CY2010 No. of Selector was overlooked System problem	No. of	d No Selecto Past De	o. of Days or Tasked Required task Date	\$ 6-30
c. (U) Detasking Delays (U//FOUO) During CY2010, there were detasking delays wherein FAA \$702 selectors were not detasked as required. (U//FOUO) Table 8: NSA/CSS FAA \$702 - Detasking Delays, CY2010 No. of Se Occasions A Selector was overlooked System problem Selector was dual-routed in error - Selector remained on tasking	No. of	d No Selecto Past De	o. of Days or Tasked Required task Date	3 6-3
c. (U) Detasking Delays (U//FOUO) During CY2010, there were detasking delays wherein FAA §702 selectors were not detasked as required. (U//FOUO) Table 8: NSA/CSS FAA §702 – Detasking Delays, CY2010 No. of Selector was overlooked System problem Selector was dual-routed in error – Selector remained on tasking detask procedure was unsuccessful	No. of	d No Selecto Past De	o. of Days or Tasked Required task Date	3 6-30

related tasking errors in CY2010. instance, an NSA/CSS analyst inad			No. of Occasions	
re-tasked selectors that hadetasked Selectors were again		electors were inadvertently -tasked		(b)(3)-P.I
and data collected from only selectors was purged. In the other i		correct §702 certification oplied		
NSA/CSS analysts discovered that			-	(U/ /FOUO)
for valid foreign intelligence targets		ed under the incorrect B	FAA 8702 certir	fication
The selectors were detasked.	nad occir tasi	ted ander the meaneer i	. 211 \$702 cc iti	iicanoii.
6-36				
e. (U) Retention				
(U// FOUO) During the second quar		•	•	
ensure that FAA collection that is re	quired to be p	urged is purged from NS	SA/CSS databas	ses. A
		to ider	ntify data that sl	hould
be purged or aged off.	(b)(1)	to ider		
	(b)(1) (b)(3)-	to ider P.L. 86-36		b)(1)
be purged or aged off. f. (U) Other			.(b)(1) b)(3)-P.L. 86-36
f. (U) Other	(b)(3)-	P.L. 86-36	. (b)(1) b)(3)-P.L. 86-3(b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY)	(b)(3)-	P.L. 86-36 NSA/CSS reported to the	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other	(b)(3)-	P.L. 86-36 NSA/CSS reported to the	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY)	(b)(3)-	P.L. 86-36 NSA/CSS reported to the	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY)	(b)(3)-	P.L. 86-36 NSA/CSS reported to the	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY)	(b)(3)-	P.L. 86-36 NSA/CSS reported to the	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY)	(b)(3)-	P.L. 86-36 NSA/CSS reported to the	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY) Justice (DoJ) and the Office of the E	(b)(3)-	P.L. 86-36 NSA/CSS reported to the ional Intelligence an ins	e Department of tance in which	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY) Justice (DoJ) and the Office of the E (S//SI//REL TO USA, FVEY) DoJ	(b)(3)-	P.L. 86-36 NSA/CSS reported to the ional Intelligence an ins	e Department o	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3
f. (U) Other (S//SI//REL TO USA, FVEY) Justice (DoJ) and the Office of the E	(b)(3)-	P.L. 86-36 NSA/CSS reported to the ional Intelligence an ins	e Department of tance in which	b)(1) b)(3)-P.L. 86-36 b)(3)-50 USC 3

	(LUTOUR) Table 48. NO MORO	E 8 8 0704 \ X = 1 = 4 =
(U// FOUO) There were violations of	(U/ /FOUO) Table 10: NSA/CSS CY2010	FAA §704 Violations,
FAA \$704 authority during CY2010. In instances, approved FAA \$704		No. of Selectors
selectors were submitted to sites that were	00	ccasions Affected
not approved for FAA \$704 collection. The selectors were detasked, and there was no collection. The instance involved	§704 selectors submitted to sites that were not approved for FAA §704 collection	
a non-compliant database query. The query	Non-compliant database query	
was deleted, and there were no results. The final violation involved a 2-day detasking	Detasking delay - Overtooked selector	
delay.	and and	(U <i>II</i> FOUO)
	•	
(b)(3)-P.L. 86	3-36	
(II) A (I) 7051		
(U) Section 705b		
a. (U) Database Queries		(b)(3)-P,L, 86-36
(S//REL TO USA, FVEY) NSA/CSS is purse \$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investi- searches.	If approved, this change would	odify NSA/CSS's d align NSA/CSS's
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investi	If approved, this change woul igation's (FBI) procedures, which	d align NSA/CSS's
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investi searches.	If approved, this change woul igation's (FBI) procedures, which	d align NSA/CSS's
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investi searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA	If approved, this change wouligation's (FBI) procedures, which	ations, CY2010 No. of Selectors Occasions Affected
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investice searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA FAA \$705b selectors used in query against FAA \$702-14 unaware target was under \$705b authority	If approved, this change woul igation's (FBI) procedures, which was a second or second	d align NSA/CSS's d align NSA/CSS's ch permit such ations, CY2010 No. of No. of Occasions Affected
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investi searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA	If approved, this change woul igation's (FBI) procedures, which was a second or second	ations, CY2010 No. of Selectors Occasions Affected
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investice searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA FAA \$705b selectors used in query against FAA \$702-14 unaware target was under \$705b authority	If approved, this change woul igation's (FBI) procedures, which was authorized collection – Analyst was	ations, CY2010 No. of Selectors Occasions Affected
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investive searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA FAA \$705b selectors used in query against FAA \$702-1 unaware target was under \$705b authority FAA \$705b selectors used in query against FAA \$702-1	If approved, this change woul igation's (FBI) procedures, which was authorized collection – Analyst was	ations, CY2010 No. of Selectors Occasions Affected
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investive searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA FAA \$705b selectors used in query against FAA \$702-1 unaware target was under \$705b authority FAA \$705b selectors used in query against FAA \$702-1	If approved, this change woul igation's (FBI) procedures, which was authorized collection – Analyst was authorized collection –	ations, CY2010 No. of Selectors Occasions Affected
\$702 minimization procedures collected FAA \$702 data procedures with the Federal Bureau of Investice searches. (3//REL TO USA; FVEY) Table 11: NSA/CSS FA FAA \$705b selectors used in query against FAA \$702- unaware target was under \$705b authority FAA \$705b selectors used in query against FAA \$702- FAA \$705b selectors used in query against FAA \$702- FAA \$705b selectors used in query against FAA \$702- FAA \$705b selectors used in query against FAA \$702-	If approved, this change woul igation's (FBI) procedures, which is a second of the sec	ations, CY2010 No. of Selectors Occasions Affected

Analyst failed to suspend queries before targets return to the United States FAA \$705b selectors used in query against FAA \$702-authorized collection ————————————————————————————————————
b. (U) Detasking Delays (S//REL_TO_USA, FVEY) (S//REL_TO_USA, FVEY) During CY2010, there were instances of detasking delays in which FAA §705b-authorized targets remained tasked after the authorization had expired. (S//REL_TO_USA, FVEY) Table 12: NSA/CSS FAA §705b – Detasking Delays, CY2010 No. of Days Selector Tasked Past Required Detask Date Selector overlooked on a list of selectors to be detasked was not instructed to detask selector No. of Days Selector Tasked Past Required Detask Date Detask Date
b. (U) Detasking Delays (S//REL_TO_USA, FVEY) During CY2010, there were instances of detasking delays in which FAA §705b-authorized targets remained tasked after the authorization had expired. (S//REL_TO_USA, FVEY) Table 12: NSA/CSS FAA §705b – Detasking Delays, CY2010 (b)(1) (b)(3)-P.L. 86-36 No. of Days Selector Tasked Past Required Detask Date Selector overlooked on a list of selectors to be detasked was not instructed to detask selector (S//REL_TO_USA, FVEY) Table 12: NSA/CSS FAA §705b – Detasking Delays, CY2010 (b)(1) (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-So USC 3024(f)
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(S//REL_TO_USA, FVEY) During CY2010, there were instances of detasking delays in which FAA §705b-authorized targets remained tasked after the authorization had expired. (S//REL_TO_USA, FVEY) Table 12: NSA/CSS FAA §705b – Detasking Delays, CY2010 (b)(1) (b)(3)-P.L. 86-36 No. of Days Selector Tasked Past Required Past Required Past Required Past Required Detask Date Selector overlooked on a list of selectors to be detasked was not Instructed to detask selector (S//REL_TO_USA, FVEY) (b)(1) (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-F.L.
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(S//REL_TO_USA, FVEY) During CY2010, there were instances of detasking delays in which FAA §705b-authorized targets remained tasked after the authorization had expired. (S//REL_TO_USA, FVEY) Table 12: NSA/CSS FAA §705b – Detasking Delays, CY2010 (b)(1) (b)(3)-P.L. 86-36 No. of Days Selector Tasked Past Required Past Required Past Required Past Required Detask Date Selector overlooked on a list of selectors to be detasked was not Instructed to detask selector (S//REL_TO_USA, FVEY) (b)(1) (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-F.L.
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(S//REL TO USA: FVEY) Table 12: NSA/CSS FAA §705b – Detasking Delays, CY2010 (b)(1) (b)(3)-P.L. 86-36 No. ot Days Selector Tasked Past Required Detask Date Selector overlooked on a list of selectors to be detasked was not instructed to detask selector (S//REL TO USA: FVEY) (b)(1) (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36 (b)(3)-S0 USC 3024(i)
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No. of Days Selector Tasked Past Required Detask Date Selector overlooked on a list of selectors to be detasked was not instructed to detask selector (S//REL TO USA, FVEY) (b)(3)-P.L. 80-36 (b)(3)-F.L. 80-36 (b)(3)-P.L. 86-36 (b)(3)-50 USC 3024(i)
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was not instructed to detask selector (S//REL TO USA, FVEY) (b)(1) (b)(3)-P.L. 86-36 (b)(3)-50 USC 3024(i)
instructed to detask selector (S//REL TO USA, FVEY) (b)(1) (b)(3)-P.L. 86-36 (b)(3)-50 USC 3024(i)
(5//REL TO USA, FVEY) (a) (b) (1) (b) (3)-P.L. 86-36 (b) (3)-50 USC 3024(i)
c. (U) Tasking Errors (b)(1) (b)(3)-P.L. 86-36 (b)(3)-50 USC 3024(i)
c. (U) Tasking Errors (b)(3)-P.L. 86-36 (b)(3)-50 USC 3024(i)
c. (U) Tasking Errors (b)(3)-50 USC 3024(i)
(TS//SI//NF) NSA/CSS analysts discovered that selectors associated with an FAA \$705b-
authorized target were erroneously tasked
remained on task before
the selectors were detasked. There was no collection.
(b)(1)
4. (U) Data Handling Errors (b)(3)-P.L. 86-36
(U//FOUO) On occasions during CY2010. FISA- or FAA-derived information was available
to NSA/CSS analysts not cleared for access. On of these occasions. NSA/CSS analysts
inadvertently forwarded FISA- or FAA-derived information via e-mail to unauthorized
recipients. On of these occasions, e-mail was sent to an alias that included NSA/CSS
analysts not cleared for FISA- or FAA-derived information.
(b)(3)-P.L. 86-36

5. (U) Unauthorized Access

(U//FOUO) NSA/CSS reported during CY2010 seven instances in which database access to FISA- and FAA-derived information was not terminated when access was no longer required. Once identified, the accesses were terminated.

D. (U) Other	(b)(1) (b)(3)-P.L. 86-36 (b)(3)-18 USC 798
1. (U) Computer Network Exploitation (CNE)	(b)(3)-50 USC 3024(i)
(TS//SI//NF)	·
(TS//SI//NF)	11
2. (U) Consensual and Other Collection	
(U//FOUO) In CY2010, there wereinstances in which consensual expired and the selectors remained tasked. Ininstances, because continued for one additional day. There was no collection. In the last continued for six days because the IC customer provided an incorrect of the United States. All collection was deleted, and no reports were is	of human error, tasking instance, tasking late for the target's return
(U//FOUO) Also during CY2010, NSA/CSS analysts discovered that a tasked in support of two 1C agency-sponsored consensual orders. Then no reports were issued.	
(TS//SI//REL TO USA, FVEY) an NSA/CSS analyst database using a USP's telephone selector outside the Director. NSA/C period to query and task the selector. DIRNSA had authorized collection associated with two U.S. hostages. The authorization allowed tasking	on on telephone selectors

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queried one of the telephon	a calactore neiva a date	N Fanco	an NSA/CSS ana	iyst
querieu one or me terephon	The analyst deleted	_	o reculte	No
reports based on the query i		a the query and th	re results	NO
reports based on the query	results were issued.			b)(1)
E. (U) Intelligence-Rela	ted Activities			b)(3)-P.L. 86 b)(3)-50 USC
-(S//SI//NF) To reduce the r	risk of unauthorized tele	ephony collection	and prevent violation	ns.\\
NSA/CSS instituted a proce	ess that gives analysts g	greater and faster	insight into a target'	s //
location.				
·			j	\
				,
			,	
			When	
collection did occur, data w	vas purged from NSA's	principal raw tra	ffic repositories, wh	en
required,			**************************************	(b)(1)
		_	processing /	(b)(3)-P.L. 8
(S//SI//NF))-50 US
			7	N.
·NSA/C	CSS analysts found		/	
				collection
occurred, it was purged from	m NSA/CSS's principa	al raw traffic repos	sitories, when requir	ed.
(HUEOTIO) Ald - 1	1-1 / CE O 1000	2 4 1 4 1 11	d Maylong	- 1 1
(U// FOUO) Although not v				
during CY2010 instance				1.0
longer required. Once iden		re terminated. NS	SA/USS also reported	
instances of unauthorized a	iccess to raw SIGIN1.			
(TS//SI//REL TO USA, F	\\			(p)(1)
(ISMSIMILE IS COLL, I	, H. I. J.			(3)-P
				(3)-18 (3)-50
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II /II) NOA OSSISAI-	e Inspector General	(OIC) Intellige	nce Oversight (IC	1
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II. (U) NSA Office of the Inspections, Investigati			ice Oversight (io	,

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(U//FOUO) During CY2010, the OIG reviewed various intelligence activities of the NSA/CSS to determine whether they had been conducted in accordance with statutes, executive orders. Attorney General procedures, and Department of Defense (DoD) and internal directives. With few exceptions, the problems uncovered were routine and showed that operating elements understand the restrictions on NSA/CSS activities.

1. (U) NSA/CSS Georgia

(U//FOUO) The NSA/CSS Georgia IO program. although not fully mature, has significantly improved since the last inspection. The program lacks a review element to assess the adequacy of oversight controls within NSA/CSS Georgia and tenant organizations. Processes put in place are not evaluated for efficiency, effectiveness, or compliance. Mission elements do not receive risk management reviews through the IO program to evaluate oversight controls commensurate with high-risk mission areas. Reviews to assess effectiveness of processes used to add and remove employees from IO training tracking systems, assess training compliance, and conduct analysis of incorrectly answered IO test questions are not conducted. The NSA/CSS OIG will update actions taken by NSA/CSS Georgia to address the inspection findings in a future report.

2. (U// FOUO)	(b)(3)-P.L. 86-36
(U//FOUQ) The 10 program has undergone several leadership	changes in the past few
years and, as a result, is still maturing. The site's program would bene	fit from continued
attention to documentation of processes and procedures. The site does	not have standard
operating procedures (SOP) for IO. Records documenting compliance	with 10 training
requirements for personnel are incomplete; however.	compliance with the
required 1O annual refresher training is good.	
3. (U) (b)(3)-P.L. 86-36	(b)(1) (b)(3)-P.L. 86-36 (b)(3)-50 USC 3024(i)
(S//REL TO USA, FVEY) During an OIG review, NSA/CSS discover	red that the
	had no \
formal process to verify whether individuals with access to	
had been appropriately trained.	_
had deletedaccounts because the individuals no longer required ac	ccess to the data.
account holders obtained required USSID SP0018 training, and acc	ount holders obtained
required clearances. To prevent future unauthorized access the	-
established a formal account request process by which clearances are v	rerified before accounts
are created. (b)(1) (b)(3)-P.L. 86-36	
4. (U) Cryptologic Services Group (CSG)	(b)(3)-P.L. 86-36
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(U// FOUO) CSG had r	no documented procedures for accomplishing IO training of
-	appleting IO quarterly reporting. Although the CSG Chief was
•	
•	OO), no alternate JOO was designated. During the CSG Chief's
	no official IO point of contact. An alternate IOO, who was
designated before the inspection	on began, is drafting SOP for IO training and for incident and
quarterly reporting.	
	(b)(3)-P.L. 86-36
5. (U)	
(U// FOUO) The IO prog	gram has improved significantly since the 2007 inspection. The IO
Program Manager (IO PM), no	ow a full-time employee, has been in the position for four years.
providing continuity for the sit	te's 1O program. The site's 1O processes and procedures have
been shared as a best practice	with 10 PMs throughout the NSA/CSS extended enterprise. To
	rersight responsibilities, the IO PM delegated certain 10 functions
•	y mission areas where there is risk for exposure to USP
	gation of functions, the IO PM does not have an officially
	· · · · · · · · · · · · · · · · · · ·
	a single point of failure. This was noted as a program weakness in
inspections in 2004 and 2007.	The OIG will track corrective actions.
5 711	· · · · · · · · · · · · · · · · · · ·
5. (U)	
(U// FOUO)	with NSA Analysis and Production Managers, oversees the
SIGINT mission performed a	
	under the DIRNSA SIGINT authority. The
10 Coordinator has established	a viable IO Program that enables management of the
extensive IO responsibilities.	Forward-deployed personnel in AORs that are in constant flux
follow documented procedures	s to manage data. Branch procedures are easily accessible to
personnel with implementation	· · · · · · · · · · · · · · · · · · ·
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D. /III IO Taninina	

B. (U) IO Training

(U//FOUO)—As a part of NSA/CSS's Comprehensive Mission Compliance Program. NSA/CSS is working to modernize existing compliance and IO training programs. IO training consists of a review of laws, regulations, and policies pertaining to NSA/CSS. Effective 1 July 2010, review of DoD's Directive Type Memorandum 08-052 became part of the NSA/CSS core IO training.

(U) ACRONYMS AND ORGANIZATIONS

(U)		
(U) BR	Business	Records
(U) CNE	Compu	tter Network Exploitation
(U) CSG	Cryptologic	Services Group
(U) CY	Calendar	Year
(U) DIRNSA	Directo	or, National Security Agency
(U) DoD	Depart	ment of Defense
(U) DoJ	Depart	ment of Justice
(U) E.O.	Executive	Order
(U) FAA	Foreign	n Intelligence Surveillance Act Amendments Act
(U) FBI	Federa	I Bureau of Investigation
(U) FISA	Foreign	n Intelligence Surveillance Act (b)(3)-P.L. 86-36
(U) FISC	Foreign	n Intelligence Surveillance Court
(U) IC	Intelligence	Community
(U) IC (U) IO	Intelligence Intelligence	Oversight Oversight
	Intelligence	
(U) IO	Intelligence Intellig	Oversight
(U) IO (U) IOO	Intelligence Intellig	Oversight officer
(U) IO (U) IOO (U) IO PM	Intelligence Intellig	Oversight officer
(U) IO (U) IOO (U) IO PM (U)	Intelligence Intellig Intellig	Oversight officer
(U) IO (U) IOO (U) IO PM (U) (U)	Intelligence Intellig Intellig	Oversight ence Oversight Officer ence Oversight Program Manager
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(U) IO (U) IOO (U) IO PM (U) (U) (U) (U) (U) (U) (U) (U) (U) (U)	Intelligence Intellig Intellig Nation	Oversight sence Oversight Officer sence Oversight Program Manager al Security Agency/Central Security Service
(U) IO (U) IOO (U) IO PM (U) (U) (U) (U) (U) NSA/CSS (U) (U) OIG	Intelligence Intellig Intellig Nation	Oversight sence Oversight Officer sence Oversight Program Manager al Security Agency/Central Security Service of the Inspector General
(U) IO (U) IOO (U) IO PM (U)	Intelligence Intellig Intellig Nation Office Signals Standard	Oversight ence Oversight Officer ence Oversight Program Manager al Security Agency/Central Security Service of the Inspector General Intelligence